Joe attended Zoll Summit in Denver to better serve our Fire/EMS agencies and improve the efficiency of TabletPCR. We are building a CCR to reduce the number of required fields for refusals as we know this is a common complaint.

*CCR = **Complete Close Rule or Closed Call Rule** aka fields you have to complete before the ePCR can be closed and submitted to the State.*

One of the biggest takeaways for Newton was identifying pain-points of other attending agencies— the introduction of NEMSIS 3. The pictured post-its are from a work session where agencies from across the country posted their frustrations with the number of required fields. Newton also had one-on-one time with Zoll's FRMS & ePCR teams to discuss reducing any effect to our Zoll applications during the move to TriTech. Look closely at the specific categories and problems in the pictures, and if any prompt a question, please contact Joe.

Any time Telecom makes changes to the configuration in TabletPCR, Joe pushes out these changes via eDistrbution, allowing him to monitor which MDCs are missing updates. On May 29th, the update modifying the 2-signature CCR was pushed out. Once your Tablets have downloaded the new updates, your crews just need to close/re-open TabletPCR for the program to use the new configuration.

	Zone B
1	PD PRIM1
2	LEBANON
3	PURSUIT 6
4	PURSUIT 3
5	XSO83
6	NIMS
7	JAIL
8	TAC 17
9	TAC 18
10	TAC 19
11	TAC 20
12	XSO83
13	PURSUIT 3
14	PURSUIT 6
15	LEBANON
16	PD PRIM2

LAW ENFORCEMENT TRAINERS
Please explain the New Zone B to your personnel.

- Lebanon = OSP's Post on StRt48.
- PURSUIT 6 = if joining a pursuit from Hamilton County
- PURSUIT 3 = if joining a pursuit from Montgomery County
- XSO83 = WC units and OSP can connect. Can also be patched to a TAC or LAW channel if a state unit doesn't have our interoperability package of talkgroups.

The remaining departments to still receive this new zone are Coast Guard Auxiliary, Prosecutors Office, Jail Supervisors, and a portion of Drug Task Force.

... .- .-. . - ....-- .. - .... -.-- --- ..- .-. -.-. --- -- -- ..- -. .. - -.-- .-.. . .- -.. . .-. ...

[May] Monthly Reports

CAD: https://warrencountytelecommunications.sharefile.com/d-sf37b5db9e8f41fdb

RADIO: https://warrencountytelecommunications.sharefile.com/d-s9414c30377c498da

911–Phone: https://warrencountytelecommunications.sharefile.com/d-sd6bc8a27dda4fc4a

#ProjectTriTech

On Monday, May 14th the law PIT reps gathered at Telecom to review and fine-tune how users will see TriTech from the MDC. The plan is to roll out a standard screen layout; one for law enforcement and one for fire/EMS. Once all agencies are trained and we're live on the system for a few months, we will consider agency-specific layouts. On Wednesday, May 16th the fire PIT reps gathered to conduct the same thing.

Coming up:
June 13: MDC Fire Workshop #2
June 18th: MDC Law Workshop #2
June 26-27: Law RMS Report Writing
June 28-29: JMS Report Writing
July 24-25: LRMS FAT

.-- . ...- . .. .- -. -. - .. . .. -. .- ---- . ---- . .... .-. . . ..-. --- .-. -- ... ..-. --- .-. -.-- --- .. .-. . . . -. - ... .

Our New + Improved Website & App
are close to complete!

ALMOST
Available on the App Store
Get it on Google play

 Warren County Telecom ▪ 500 Justice Dr. Lebanon, OH 45036 ▪ (513) 695-HELP ▪ HELP@WCOH.NET

Meet Dan: IST Analyst I
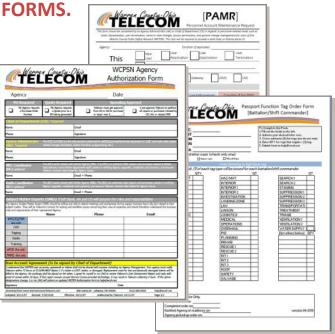

Dan Bunning
since May 2018

I graduated from Walnut Hills High School in 2008. Immediately after, I joined The International Brotherhood of Electrical Workers, completed the Joint Apprenticeship program in 2013, and became an Installer Technician. My time in the IBEW was primarily spent with fiber optics. After 7 years as an industrial technician, I continued my education at Cincinnati State, receiving an Associates degree for Cyber Security in 2015. I co-oped with Voith Industrial Services, an industrial automotive company, before being promoted to Managed Service Provider. The skills I hope to bring to Telecom are a high level knowledge of structured cabling, networking, Windows Server, security, and compliance. In my spare time I like to tinker with electronics and play board games. A fun fact about me is that I have home brewed beer and soda for three years.
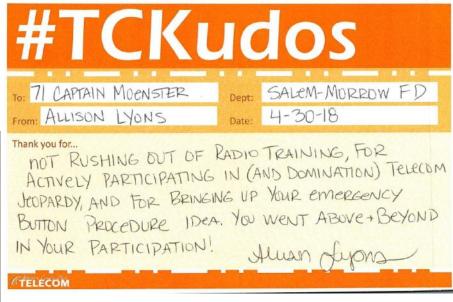
3 NEW FORMS: PAMR, AGENCY AUTHORIZATION, ACCOUNTABILITY TAG ORDER THANK YOU TO ALL THE AGENCIES WHO HAVE RETURNED THEIR FRESH AA FORMS.

May Kudos! Telecom can send to and receive from our public safety customers & colleagues for above and beyond actions! We gather each month's cards and notify the recipients. Want to submit a #TCKudos? Post your own card while visiting Telecom or email your nomination with the subject: #TCKudos to allison.lyons@wcoh.net!

#TCKudos

To: David Shiverdecker   Dept: DATA
From: Rhonda + Joe   Date: 5/2/18

Thank you for... Keeping the MDC fleet for the county successfully running singlehandedly.
It has been exciting to watch David progress in the past year. His continued effort to make what we have for mobile today better and his strive to get the best from our new product has been exceptional. "Kudos Shiverdecker!"

#TCKudos

To: 71 Captain Moenster   Dept: Salem-Morrow FD
From: Allison Lyons   Date: 4-30-18

Thank you for... Not rushing out of radio training, for actively participating in (and domination) Telecom Jeopardy, and for bringing up your emergency button procedure idea. You went above+beyond in your participation!
Allison Lyons

TELECOM Warren County Telecom ▪ 500 Justice Dr. Lebanon, OH 45036 ▪ (513) 695-HELP ▪ HELP@WCOH.NET

The radio system will soon begin annual maintenance.

Mobilcomm will turn off each tower one at a time, test, and retune/align its equipment. This effort keeps the system at peak performance. We often get short notice before they begin but we will give our users as much notice as possible. Should there be a critical incident, we will defer maintenance until the incident clears. If there is an incident during the outage, we will attempt to have the tower restored as soon as possible.

Does your agency desire to have in-vehicle printing for citations?

On May 30th, the #ProjectTriTech RMS team (Springboro, Mason, WCSO, Rhonda) worked to have the ability to replicate what is in VisionTEK today. Today, you can print to a printer based on 8.5"x11" paper form design. However, some agencies are interested in a different form of in-vehicle printing. This vendor has a working relationship with existing iTriTech users. This is not part of the contracted #ProjectTriTech, however, if your Agency is interested, the cost of the equipment and implementation to TriTech will be on your Agency. Telecom will assist where needed. This is NOT the only vendor but an example. Agencies may be able to share the cost of implementation. https://www.tylertech.com/solutions-products/brazos-product-suite

Team Member Spotlight

Glenn McKeehan
Radio Systems Supervisor

I Chose to Work for Telecom because…. money and benefits. My hobbies were and are radio… antenna theory... tower work, feed lines, microwave antenna installations. When I got laid off from G.E., Mr. Elliott put me to work at Telecom.

What I Like About Working for Telecom / the County is… we support each other. We are a techno-group of people with a wide knowledge base. I've been 200 feet up on a tower to four feet down in a trench. It's rare to find a job that you'd rather stay at than go home... Good Job, Good People. It's nice.

My Job Duties... radio programming and care of base stations, mobiles, and portables... the databases that keep all the radio info in the county... data entry for the MARCS system radio and talk group ID's. If you're in trouble and need to communicate you will be calling us... we are the ones that can make it happen.